

ABSTRACT

In a telecommunication network, a switching system routes a call to a service platform.

The service platform transfers a prompt message over the call, collects caller-entered information from the caller, and transfers the caller-entered information to an SCP

5 system. The SCP system transfers the caller-entered information to a first destination processor, processes a first destination routing code from the first destination processor to determine a first destination routing instruction, and transfers the first destination routing instruction to the switching system. The switching system routes the call to a first destination in response to the first destination routing instruction. The SCP system

10 transfers the caller-entered information to a second destination processor, processes a second destination routing code from the second destination processor to determine a second destination routing instruction, and transfers the second destination routing instruction to the switching system. The switching system routes the call to a second destination in response to the second destination routing instruction.

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